



Clinic Name: **Turra Physio Therapy**

Clinic Address: 45 Forglen Crescent, Turriff, AB53 4NW.

Treating Clinician: Ross Conniffe-Jones

To book an appointment please call us on **07354 471470** or email **hello@turraphysio.co.uk**

Fees for Occupational Health Initial Assessment and Follow-Up

Clinic based Occupational Health Initial Assessment £170. Includes a 1-hour clinic assessment and 1-hours documentation time to produce a full report with an executive summary and recommendations.

Clinic based Occupational Health Follow-Up £90. Up to 1-hour long face to face appointment to review and provide appropriate treatment and subsequent specialist documentation

Workplace based Occupational Health Initial Assessment £170. Includes a 1-hour clinic assessment and 1-hours documentation time to produce a full report with an executive summary and recommendations.

Plus, travel time and mileage:

£75 per hour travel

£0.45 per mile

Workplace based Occupational Health Follow-Up £90. Up to 1-hour long to review and provide appropriate treatment and subsequent specialist documentation.

Plus, travel time and mileage:

£75 per hour travel

£0.45 per mile

Letters & Reports

Additional reports and/or letters are charged in respect of the total time taken to prepare them. Charges are based on the standard clinic costs of £75 per hour.

Telephone conversations over 15 minutes will be charged and are again based on standard clinic costs of £75 per hour.

Any additional basic administration work will be billed at £25.00 per hour.

Payment Terms

Payment for Occupational Health Assessments and follow-ups must be **made via the emailed invoice at the time of booking, prior to the appointment.**

Payments can be made using the invoice payment button, powered by Square, or details for BACS payment, can also be found on the invoice.

We have a standard 24 hour cancellation policy

Cancellation Policy

Turra Physio requires 24 hours-notice to re-arrange appointments.

If you/your client need to cancel / re-arrange any appointments, please give us a minimum 24hrs notice.

You can contact us to re-arrange an appointment by telephone (07354 471470) or by email (hello@turraphysio.co.uk). Out of normal working hours there is an answerphone for you to leave a message.

We are aware that due to the nature of our service some individuals will have to cancel with short notice, however we must treat all clients the same and with less than 24-hours-notice we are unlikely to fill that appointment slot. Therefore, **failure to provide 24 hours-notice of a cancellation for any reason will incur a late cancellation charge for full the cost of the appointment** – cost of the Occupational Health appointment and, if a work base visit, the travel time, as in the fees above.

Clinic Appointments

If as a client, you are late for your scheduled appointment **your time allocation will be impacted**. If you are **over 15 minutes late** for your appointment it **may be necessary** to book a further appointment to complete your initial assessment or planned treatment session. **You will be charged for the session booked** (see Cancellation Policy). This is to ensure that you receive a comprehensive and effective intervention and service.

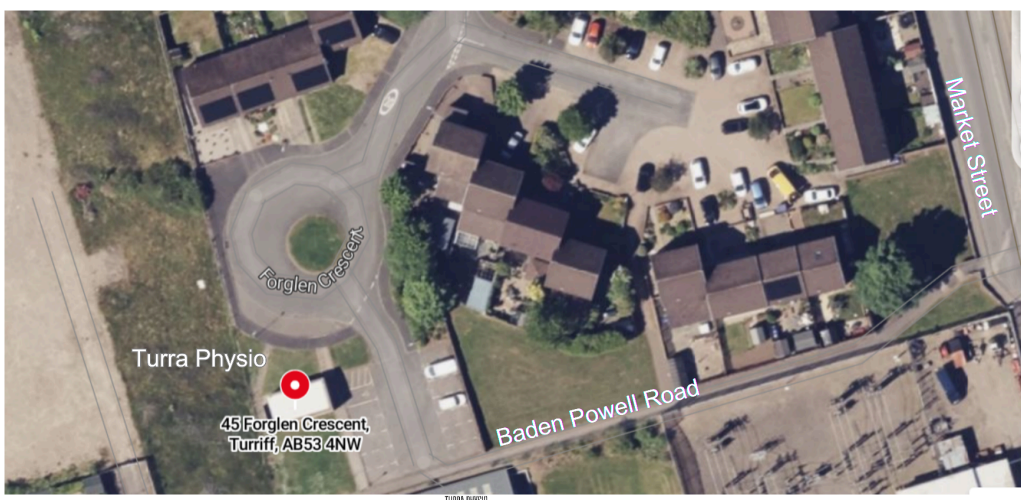
How to Find Us

Clinic Name: **Turra Physio Therapy**

Treating Clinician: Ross Conniffe-Jones

Clinic Address: **45 Forglan Crescent, Turriff, AB53 4NW**

You can find us behind the Baden Powell Centre which is on Baden Powell Road. Go down that road and find Market Street and if you head North on Market Street you will see Forglan Crescent on your left.



GDPR

We will treat all information, facts, matters, documents and all other materials of a confidential nature which we receive or create as a result of your/your client's treatment as confidential. All written, audio, visual and video records will be stored securely. Information shared within the treatment sessions will be treated with the strictest of confidence and at no time will this information be shared with any third parties without your consent. Turra Physio confirm that we are GDPR compliant and are registered with the Information Commissioners Office on the "Register of Data Controllers" as required by the Data Protection Act 1998. All data held by us is processed in accordance with GDPR.

Consent

Clients are required to consent to assessment and treatment. They are expected to respect the clinician during the treatment sessions. Aggressive and/or abusive behaviour will not be tolerated. Additional permission will be required for audio /video recording and for the circulation of reports to other relevant professionals.

Withdrawal

The client is free to withdraw from therapy at any time without stating a reason provided that 24hrs notice is given for any booked appointments.